Return Form

EMAIL ADDRESS

PHONE NUMBER:

ORDER NUMBER:

RETURN REASON CODES

- 1. Too Large
- 2. Too Small
- 3. Poor Quality (Please Explain)
- 4. Changed Mind
- 5. Received Incorrect Item/Size (Please Explain)
- 6. Damaged (Please Explain)
- 7. Other (Please Explain)

PRODUCT NAME OR ITEM NUMBER	QTY.	SIZE	CODE

SIZE EXCHANGES

PRODUCT NAME OR ITEM NUMBER	QTY.	NEW SIZE

COMMENTS AND EXPLANATIONS

Return Policy

Merchandise may only be returned for a store credit within 10 days of the receipt of your order shipped from our home base.

Returned items must remain unwashed and unworn. All sale items are final sale and cannot be returned.

The customer is responsible for the shipping and handling of the returned item(s). Original shipping fees are non-refundable. For proof of delivery and for your records, please note the tracking number of your return package, if applicable.

A store credit code will be sent to the email address provided at checkout.

To Make a Return

- 1. Please refer to the Return Policy on <u>www.ajnabeeing.com</u> to ensure that your return meets the criteria stated.
- 2. Complete the return form to the left and include it inside the package with the item(s) you are returning.
- 3.Please send your package to the address listed below. Please note the tracking number if applicable.
- 4. Once your package is received, please allow 5 to 7 business days for our Returns Department to process your return.
- 5. A store credit code will then be sent to the email address you provided at checkout.

Exchanges

We are now offering exchanges for the **same item but in a different size**. If you wish to exchange your item for a different size, please indicate that on your return form. An exchange order for the new size will be processed and shipped out to you within 5 to 7 business days. You will receive an order confirmation email to the email address of the original order.

Please note that the exchange is subject to availability. If we do not have the item and size in stock when we receive your return, we will process the return and issue you a full refund. The original shipping fees are not refundable.

Repairs

Repairs are available upon request within 5 days of receiving if clothing was worn once and got ripped. Please fill out this "Return Form" and ship the item as soon as possible.

Problems or Questions?

If you believe you have received damaged or incorrect merchandise, or have any questions about your order, please contact our Customer Service as soon as possible.

Youcanreachusbyemailat returns@ajnabeeing.com

All damaged items will be inspected and verified. SEND RETURNS TO:

Ajna Beeing 7501 Citrus ave, #18, Goldenrod, FL 32733